IT @ U of T

INFORMATION TECHNOLOGY
STRATEGIC PLAN

UNIVERSITY OF TORONTO

Agenda

- Update on Strategic Planning
- Draft Vision and Strategic Pillars
- Digital Moments
- DRAFT IT Guiding Principles
- Next Steps

New direction

New direction

The development of the University of Toronto's ITS strategic plan will:

- ✓ focus and guide our efforts to support the university's academic mission through information technology services
- ✓ inform the vision, goals and objectives, both within ITS and across the university for the next five years
- ✓ provide a clear picture of and lead our IT investments in a rapidly evolving environment
- ✓ Shape IT at U of T

New direction

Core Purpose and Values (Enduring)

Vision and Strategic Pillars 5 years

Strategic Objectives 3 years

Strategic Initiatives 1 year

Tangible, Specific ⟷ **Abstract**

*Source: The Practical Guide To The Balanced Scorecard: Cam Scholey

STRATEGIC PLANNING LAUNCH

ALL STAFF MEETING
(JULY 9, 2018)

ALL STAFF MEETING
(JULY 16, 2018)

IT LEADERS

STEERING COMMITTEE

Steering Comitte:

Diane Horton -Faculty CompSci
Donald Boyes -Faculty Geography
Sean Suleman -Director HR
Jay Pratt -Vice Dean Research
Judith Chadwick -AVP Research Services
Meagan Lau Graduate student - iSchool
Steve Bailey –Director Academic + Campus Events
Susan McCahan -Vice Provost
Uli. Krull -Principal UTM
Zoran Piljevic -Director IT UTSC
Mary Lyne -CAO Rotman

Vision & Strategic Pillars

Vision

IT at Uof T enables the University's mission by fostering an integrated and collaborative community, built on creativity, agility, transparency and trust.

Strategic Pillars

People

pride
inclusivity
equity
diverse
engaged
enabling
learning
trusted
accountable
proactive
talented
leading
creative

Solutions

leading
differentiating
innovation
creative solutions
stability with agility
flexibility
adaptive
proactive
global recognition
enabling
trusted
reliable

Collaboration

transparency
integration
responsive
unified
coordinated
federated
partnerships
alignment
trusted
consistency
proactive
inclusive
engaged

Digital Moments

Digital Moment

- A digital moment is a story in time that illustrates our environment in the future state
- The story can come from any perspective: student, researcher, faculty and staff
- Focus on three years into the future
- The story needs to be realistic, specific and clear about what is happening in the environment in three years

Digital Moment

Describe the digital moment

1. Maya gets a reminder tweet from her LMS about the assignment for the environmental sustainability class, but she already has a plan.

2. Maya had already searched the online database for local farmers, and has gotten approval to work on a couple of fields.

3. Maya is sampling soil pH and nitrogen saturation with her smartphone sensors, feeding the data directly into the school LabIS.

4. By taking photos of the growing crops, weeds and animals, she builds an inventory of the local flora and fauna — of which 90% are automatically identified.

Story:

Maya is a 3rd year student at the University of Toronto.

Ease of Access to Authentic Learning for a Student

5. Comparisons with data from apps such as iGeology and mySoil allow her to build a mashup of data on Google Earth.
.

6. Maya gets "likes" for the video from a potential employer that is following her, and got an alert that she got a new badge. A potential internship?

7. Maya displays her badges with a link to the YouTube video and Google Earth mashup with a real sense of pride and accomplishment

8. Maya's professor gets a tweet about Maya's postings, assesses it, and awards a badge for the assignment as well as one for creativity

9. Seeing all the data, she formulates theory of the most sustainable crops for the local biotype, records a video and posts it to YouTube.

IT Guiding Principles

IT Guiding Principles

- IT Principles drive the right decisions (daily and strategic)
- About HOW not WHAT
- Meant to connect to overall success
- Are specific to the organization
- Clear enough that they cannot be misinterpreted

"IT principles are to strategy as values are to culture."
Jose Ruggero – Gartner

IT Guiding Principles

- We take an institutional view and look for commonality and strengths while respecting the uniqueness of the divisions and departments
- We put trust and value in peoples' diverse talents from across the University
- We strive to implement simple, sustainable and adaptable solutions for our community
- Through user-centred design, we place the needs of the student, faculty, staff first
- Security, privacy and accessibility are foundational to our work

Next Steps

Interactive meetings and community engagement

In fall 2018 (October and November) a number of interactive meetings and community engagement/consultations have been planned and scheduled. This will help form the strategic plan and IT guiding principles.

We will be back soon!

Community consultation – phase 2

With guidance from the steering committee, we are proceeding with community consultation to inform our guiding principles and strategic initiatives. In the 2018 fall term a number of meetings and consultations have been planned and scheduled. Please check the webpage for registration information and for updates.

IT leadership at U of T

Joint consultation will be facilitated with U of T IT leaders – the advisory committee on enterprise information technology (ACE-IT) and the enterprise IT update committee (EITU) and ITS leadership/management.

Register to attend

Committees and Groups	Meeting Dates
ACE-IT, EITU and ITS	October 16: 9:00 a.m. – 11:00 a.m.
	October 25: 2:00 p.m. – 4:00 p.m.
	October 26: 11:30 a.m. – 1:30 p.m.

Community engagement

Interactive community engagement sessions will be held on all three campuses, with faculty, staff and students welcome to register and participate.

Register to attend

Committees and Groups	Meeting Dates
University of Toronto Scarborough Campus (UTSC)	October 16: 1:00 p.m. – 3:00 p.m.
University of Toronto Downtown Campus (St.George)	October 26: 2:00 p.m. – 4:00 p.m.
University of Toronto Mississauga Campus (UTM)	November 1: 1:00 p.m. – 3:00 p.m.

Divisional leadership groups

Committees and Groups	Meeting Dates
IT Leadership at UTSC	October 16: 3:30 p.m. – 5:00 p.m.
IT Leadership at UTM	November 1: 3:30 p.m. – 5:00 p.m.
IT Leadership at Faculty of Arts and Science	November (TBC)

Business/academic units

Leadership from academic units and key administrative functions will be invited to review the draft plan and gather input on unit priorities. This will include the following groups:

- All academic divisions
- Key business functions
  - Human Resources
  - Finance
  - Research
  - Registrars

Academic and administrative leadership groups

Consultation will occur within the context of existing committees and reference groups.

Committees and Groups	Meeting Dates
Centre for Teaching Support and Innovation	October 15
Student Life staff members	October 19
Teaching learning technology advisory committee	October 25
Administrative leaders and central chief administrative officers	October 25
Institutional Data Hub	October 26
Teaching Academy	October 31
ITS student advisory committee	October (TBC)
Research technical support	November (TBC)

General information sessions

Committees and Groups	Meeting Dates
Provosts and Deans	October 18
Divisional Registrars	October 31

Please check back often as information will be updated as more consultations are scheduled. Your input and feedback is welcome.

Thank you and Learn more

MAIN.ITS.UTORONTO.CA/STRATEGIC-PLAN