• Update on Strategic Planning
• DRAFT Vision and Strategic Pillars
• Digital Moments
• DRAFT IT Guiding Principles
• Next Steps
New direction
The development of the University of Toronto’s ITS strategic plan will:

- focus and guide our efforts to support the university’s academic mission through information technology services
- inform the vision, goals and objectives, both within ITS and across the university for the next five years
- provide a clear picture of and lead our IT investments in a rapidly evolving environment
- Shape IT at U of T
Steering Committee:
Diane Horton - Faculty CompSci
Donald Boyes - Faculty Geography
Sean Suleman - Director HR
Jay Pratt - Vice Dean Research
Judith Chadwick - AVP Research Services

Meagan Lau Graduate student - iSchool
Steve Bailey – Director Academic + Campus Events
Susan McCahan - Vice Provost
Uli. Krull - Principal UTM
Zoran Piljevic - Director IT UTSC
Mary Lyne - CAO Rotman

Vision Development Process
2018
Vision
IT at Uof T helps fulfill the University’s mission by fostering an integrated and collaborative community, built on creativity, agility, transparency and trust.
Strategic Pillars

People
- pride
- inclusivity
- equity
- diverse
- engaged
- enabling
- learning
- trusted
- accountable
- proactive
- talented

Technology
- leading
- differentiating
- innovation
- creativity/creative solutions
- stability with agility
- flexibility
- adaptive
- proactive
- global recognition
- enabling

Collaboration
- transparency
- integration
- responsive
- unified
- coordinated
- federated
- partnerships
- alignment
- trusted
- consistency
- proactive
- inclusive
- engaged
Digital Moments
A digital moment is a story in time that illustrates our environment in the future state. The story can come from any perspective: student, researcher, faculty and staff. Focus on three years into the future. The story needs to be realistic, specific and clear about what is happening in the environment in three years.
<table>
<thead>
<tr>
<th>Describe the digital moment</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1)</strong> On his first day on campus, Ned opens up an app that helps guide him through his first day.</td>
</tr>
<tr>
<td><strong>2)</strong> Ned has a clear welcome on the app and an easy navigation to help him with all his needs.</td>
</tr>
<tr>
<td><strong>3)</strong> The app provides a map to classes, presents club opportunities, access to learning materials, the varsity schedule and other campus events.</td>
</tr>
<tr>
<td><strong>4)</strong> A notice for lunch comes in which includes meal plans, menu, locations, coupons, wait times/volume and geolocating friends.</td>
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<tr>
<td><strong>5)</strong> The app allows Ned to navigate campus with a virtual walking tour and the neighbourhoods too. There are different tours based on Ned’s profiles and interests.</td>
</tr>
<tr>
<td><strong>6)</strong> The app notifies Ned of the bookstore traffic, showing where there are shorter wait times for him to get his required books.</td>
</tr>
<tr>
<td><strong>7)</strong> Ned starts to populate his interactive calendar that outlines what his upcoming week will look like.</td>
</tr>
<tr>
<td><strong>8)</strong> Ned asks the app questions that pop up during the day and gets accurate answers about information needed related to his school experience.</td>
</tr>
<tr>
<td><strong>9)</strong> It is time for sleep and he reviews his schedule for the next day so he is ready to go bright and early!</td>
</tr>
</tbody>
</table>

**Story:**
Ned is a 1st year student at the University of Toronto. Enabling the discovery of the full breadth of the University experience.
IT Guiding Principles
IT Guiding Principles

- IT Principles drive the right decisions (daily and strategic)
- About HOW not WHAT
- Meant to connect to overall success
- Are specific to the organization
- Clear enough that they cannot be misinterpreted

"IT principles are to strategy as values are to culture."

Jose Ruggero – Gartner
• We take an institutional view and look for commonality and strengths while respecting the uniqueness of the divisions and departments
• We leverage peoples’ diverse talents from across the University
• We strive to develop simple, sustainable and adaptable solutions for our community
• Through user-centred design, we place the needs of the student, faculty, staff first
• Security and privacy are foundational to our work
Next Steps
In fall 2018 (October and November) a number of interactive meetings and community engagement/consultations have been planned and scheduled. This will help form the strategic plan and IT guiding principles.

We will be back soon!
Community consultation – phase 2

With guidance from the steering committee, we are proceeding with community consultation to inform our guiding principles and strategic initiatives. In the 2018 fall term a number of meetings and consultations have been planned and scheduled. Please check the webpage for registration information and for updates.

IT leadership at U of T

Joint consultation will be facilitated with U of T IT leaders – the advisory committee on enterprise information technology (ACE-IT) and the enterprise IT update committee (EITU) and ITS leadership/management.

Register to attend

<table>
<thead>
<tr>
<th>Committees and Groups</th>
<th>Meeting Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACE-IT, EITU and ITS</td>
<td>October 16: 9:00 a.m. – 11:00 a.m.</td>
</tr>
<tr>
<td></td>
<td>October 25: 2:00 p.m. – 4:00 p.m.</td>
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<tr>
<td></td>
<td>October 26: 11:30 a.m. – 1:30 p.m.</td>
</tr>
</tbody>
</table>
Community engagement

Interactive community engagement sessions will be held on all three campuses, with faculty, staff and students welcome to register and participate.

### Committees and Groups

<table>
<thead>
<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>University of Toronto Scarborough Campus (UTSC)</td>
<td>October 16: 1:00 p.m. – 3:00 p.m.</td>
</tr>
<tr>
<td>University of Toronto Downtown Campus (St.George)</td>
<td>October 26: 2:00 p.m. – 4:00 p.m.</td>
</tr>
<tr>
<td>University of Toronto Mississauga Campus (UTM)</td>
<td>November 1: 1:00 p.m. – 3:00 p.m.</td>
</tr>
</tbody>
</table>

### Divisional leadership groups

<table>
<thead>
<tr>
<th>Committees and Groups</th>
<th>Meeting Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>IT Leadership at UTSC</td>
<td>October 16: 3:30 p.m. – 5:00 p.m.</td>
</tr>
<tr>
<td>IT Leadership at UTM</td>
<td>November 1: 3:30 p.m. – 5:00 p.m.</td>
</tr>
<tr>
<td>IT Leadership at Faculty of Arts and Science</td>
<td>November (TBC)</td>
</tr>
</tbody>
</table>
Business/academic units

Leadership from academic units and key administrative functions will be invited to review the draft plan and gather input on unit priorities. This will include the following groups:

- All academic divisions
- Key business functions
    - Human Resources
    - Finance
    - Research
    - Registrars

Academic and administrative leadership groups

Consultation will occur within the context of existing committees and reference groups.

<table>
<thead>
<tr>
<th>Committees and Groups</th>
<th>Meeting Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Centre for Teaching Support and Innovation</td>
<td>October 15</td>
</tr>
<tr>
<td>Student Life staff members</td>
<td>October 19</td>
</tr>
<tr>
<td>Teaching learning technology advisory committee</td>
<td>October 25</td>
</tr>
<tr>
<td>Administrative leaders and central chief administrative officers</td>
<td>October 25</td>
</tr>
<tr>
<td>Institutional Data Hub</td>
<td>October 26</td>
</tr>
<tr>
<td>Teaching Academy</td>
<td>October 31</td>
</tr>
<tr>
<td>ITS student advisory committee</td>
<td>October (TBC)</td>
</tr>
<tr>
<td>Research technical support</td>
<td>November (TBC)</td>
</tr>
</tbody>
</table>
## General information sessions

<table>
<thead>
<tr>
<th>Committees and Groups</th>
<th>Meeting Dates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provosts and Deans</td>
<td>October 18</td>
</tr>
<tr>
<td>Divisional Registrars</td>
<td>October 31</td>
</tr>
</tbody>
</table>

Please check back often as information will be updated as more consultations are scheduled. Your input and feedback is welcome.
Thank you and Learn more

MAIN.ITS.UTORONTO.CA/STRATEGIC-PLAN